



## Peacock Hill Service Company

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### Letter to Public/Realtors

#### Peacock Hill Service Company

The Peacock Hill Service Company (PHSC) is a Community owned public utility regulated by the State of Virginia Department of Health and operated by a Community elected Board of Directors. PHSC provides water to the 167 homes in the community of Peacock Hill located in Ivy. PHSC also provides community sewer and septic to 39 homes in Peacock Hill.

Sixteen years ago, water problems plagued the Peacock Hill community system as well as other small water systems in central Virginia. These problems were mainly due to multiyear wide spread drought and insufficient water sources. Since then, the problems have been resolved and the Peacock Hill community now enjoys a very reliable, stable water supply that provides more than enough water for all residents.

The problems cited above were mitigated by adding additional capacity to the existing system and the end of the chronic multi year drought conditions. Due to the hard work of a dedicated PHSC Board of Directors, the cooperation of residents in Peacock Hill, ongoing upgrades, and hard work by the Peacock Hill Service Company, there has been an ample supply of water for everyone

Since 1999 PHSC has enhanced our System and Service Company in the following ways:

- Drilled and brought online 2 new, high producing wells with sophisticated control systems that maximize output and automatically maintain appropriate water levels in our storage towers.
- Rebuilt all of the original well houses
- Established budgets that have provided for stable water rates for the last 8 years
- Budgeted for adequate buildup of reserves to handle upgrades, maintenance and capital improvements
- Installed generators to operate our wells and provide water service to all customers during storms and power outages
- Consulted with and hired experts in water operations, geology, septic systems, and technical areas to significantly upgrade the system's reliability and capacity
- Hired an Operations Manager, Administrative/Financial Assistant and a Licensed Water Operator that collectively oversee the day to day operations of the System and Service Company.

The current board is working on long term planning and capital improvements. Over the next 10 years, PHSC expects to replace 75% or more of the original water lines that serve the Peacock Hill community.

PHSC invites Realtors and potential buyers who are interested to visit [www.peacockhillsc.com](http://www.peacockhillsc.com) and/or to call 434-245-7099 with any questions.

PHSC is planning a tour of our system in spring 2014. If you are interested please check our website for information on dates and to sign up